

## **AUGUST 3, 2009 METRO SERVICE RESTORATION PLAN**

### **BACKGROUND**

The St. Louis region has long been without a permanent, stable and sufficient source of transit funding and this year faced a large budget deficit for support of transit service. In response to this deficit, it was necessary for Metro on March 30, 2009 to reduce transit service on MetroBus, MetroLink, and Metro Call-A-Ride by over 30%. These reductions included the elimination of 24 MetroBus routes and reductions in service on remaining routes. MetroLink frequency was reduced during all service hours. Call-A-Ride service was eliminated in many communities where MetroBus no longer operates. Since March 30, many residents of the St. Louis region have been unable to reach critical opportunities aboard transit including employment, healthcare, shopping, and recreation.

This document provides a brief summary of a Metro Transit Service restoration plan that will be implemented on August 3, 2009. This service will be supported by a one-time \$12 million appropriation from the State of Missouri. State funding will support this service restoration for approximately 10.5 months. Metro received an additional Federal Congestion Mitigation and Air Quality (CMAQ) grant that will partially support five MetroBus routes. This grant will provide Metro with \$3.8 million annually for each of two years, and will require a 20% local match.

On May 22 Metro released a preliminary service restoration plan to the public that will restore approximately 1/3 of the transit service eliminated on March 30, 2009 for a period of eleven months. From May 22 – June 8 Metro sought public comments on the service restoration plan. The service plan was communicated through Metro's website, a print brochure distributed to passengers on Metro buses and at Missouri MetroLink stations and transfer centers. The public was invited to respond via e-mail, telephone, and in writing. In total 319 customer comments were received, of those approximately 70% were questions or requests related to specific routes or locations, 26% were general inquiries or commendations, and 4% were customer concerns.

In response to public comments, Metro staff developed a revised service restoration plan that restored service beyond the level initially proposed. The service modifications in the revised plan address approximately 90% of the customer comments. This service plan has a higher operating cost than the initial plan, and at this time Metro anticipates that the \$12 million State of Missouri appropriation and the anticipated passenger revenue received for the additional service will support the service for 10.5 months, beginning on August 3. With the addition of the Federal CMAQ funds, Metro has been able to add two additional routes, enhance service on all five CMAQ routes, and add limited service to other local routes.

## **Summary of Proposed Service Changes, Adjustments and Restoration of Transit Routes**

### **1. Service Enhancements:**

Service Enhancements (additional trips, improved frequency and/or routing changes) are proposed for the following routes: 4 Natural Bridge, 10 Gravois-Lindell, 11 Chippewa, 13 Union, 16 City Limits, 33 Dorsett Lackland, 36 Spanish Lake, 40 Broadway, 41 Lee, 42 Sarah, 45 Hazelwood Ferguson, 49 Lindbergh, 57 Manchester, 58 Clayton Ballas, 59 Shaw, 61 Chambers Road, 70 Grand, 74 Florissant, 90 Hampton, 91 Olive, 94 Page, 97 Delmar, 98 Clayton-Chesterfield and 198 Ballas Outer 40.

### **2. Service Restoration:**

The following routes are proposed for limited restoration of service: 46 Tesson Ferry, 66 Clayton-Airport, 40X I-55 Mehlville Express, 58X Twin Oaks Express, 174X New Halls Ferry Express, 194 Page Limited, 210 Fenton-Gravois Bluffs, 240X Bissell Hills Express, and 410X Eureka Express.

### **3. New Bus Service:**

8 Bates Mackind, 17 Oakville Laclede Station, 99 Downtown Circulator, and 158X I-270 Express

### **4. Routes Partially Supported by Congestion Mitigation and Air Quality (identified by \*):**

49 Lindbergh, 75 Florissant Clayton, 89 Hanley Chesterfield, 99 Downtown Shuttle, 210 Fenton Gravois Bluffs

## **SUMMARY OF PROPOSED SERVICE CHANGES AND SERVICE RESTORATION**

### **I. SERVICE ENHANCEMENTS**

#### **4 Natural Bridge**

Saturday service will change from operating every 60 minutes to every 40 minutes, from 5:00 a.m. to 6:30 p.m.

#### **10 Gravois - Lindell**

The weekday peak hour schedule will change from operating every 30-minutes to every 20-minutes because of heavy passenger loads and frequent standees.

#### **11 Chippewa**

The weekday peak hour service will change from operating every 30-minutes to every 20-minutes because of heavy passenger loads and frequent standees.

#### **13 Union**

Weekday trips will extend to West Florissant and Union Boulevard from 6:00 p.m. to end of service.

#### **16 City Limits**

Weekday service is proposed to operate 30-minutes all-day from the Riverview Transit Center to Shrewsbury MetroLink Station. (Current service operates at 30-minute frequencies between the Riverview Transit Center and Delmar MetroLink Station only. Saturday service will change from operating every 60 minutes to every 40 minutes, from 5:00 a.m. to 6:30 p.m.

#### **18 Taylor**

The March 30 service reductions eliminated the northern-most segments of the 18 Taylor and 42 Sarah, which previously extended to the Broadway and Taylor Transit Center. Since March 30, and during the public engagement period, Metro and elected officials in the affected neighborhoods have received several requests for service. Service will be extended to Broadway and Taylor from West Florissant and Taylor.

Weekday midday service is proposed to change from operating every 60-minutes to every 30-minutes.

Saturday morning and afternoon service will change from operating every 60-minutes to 30-minutes.

Sunday morning and afternoon service is proposed to be changed from operating every 60-minutes to every 30-minutes.

### **33 Dorsett Lackland**

Additional service is needed to accommodate excessive loads early in the morning. One trip has been added to arrive at Rock Road Station at 5:52 a.m.

### **36 Spanish Lake**

Service will operate hourly between Hanley MetroLink Station and Riverview Transit Center. Service to downtown St. Louis will be provided on the restored 240 Bissell Hills.

### **40 Broadway**

Additional bus service will be added to provide a 30-minute frequency between Broadway and Meramec and the Riverview Transit Center. This additional service will be provided between 6:30 am and 6:30 pm. Saturday service will operate every 30 minutes from Riverview MetroBus Center and Broadway & Meramec.

### **41 Lee**

Saturday service will change from operating every 60 minutes to every 40 minutes, from 5:00 a.m. to 6:30 p.m.

### **42 Sarah**

The March 30 service reductions eliminated the northern-most segments of the 18 Taylor and 42 Sarah which extended to the Broadway and Taylor Transit Center. Since March 30, and during the public engagement period, Metro and elected officials in the affected neighborhoods have received several requests for service.

Service extended to Broadway and Taylor, via College, Blair, East Prairie, and North Broadway. Service will operate every 40 minutes.

### **45 Hazelwood Ferguson**

One trip is added to arrive at Boeing for 2:30 p.m. shift from North Hanley MetroLink Station to accommodate customer requests.

### **49 Lindbergh\***

Weekday bus service will be restored between the Ballas MetroBus Center and the Jefferson Barracks VA Hospital, via St. Anthony's Hospital, with service operating every 30 minutes. Service between the North Hanley MetroLink Station and Ballas MetroBus Center will be provided every 30 minutes during peak hours and every 60 minutes during midday and evening periods. Saturday service will be restored between the Ballas MetroBus Center and the South County Shopping Center, via St. Anthony's Hospital, with service operating every 60 minutes. Sunday service will be restored between the Ballas MetroBus Center and the South County Shopping Center, via St. Anthony's Hospital, with service operating every 120 minutes.

### **57 Manchester**

This route will extend bus service to both Wildwood and to the Civic Center MetroBus Center. serving West County Mall and Barrett Station Road on a 30-minute frequency on

weekdays and Saturdays with selected trips continuing west on Manchester Road and ending at the Wildwood Shopping Center. Service to Wildwood will operate on a 60-minute frequency. (The 57 route will no longer serve the Grand MetroLink Station, but continue east on Chouteau to serve the Civic Center Metro Bus Center.)

Sunday service will also be extended to both Wildwood and the Civic Center MetroBus Center. Service between the Civic Center MetroBus Center and Barrett Station Road will operate on a 40-minute frequency, with service to Wildwood operating on a 120-minute frequency.

### **58 Clayton Ballas**

Metro received numerous customer requests during the public engagement period to return this route to its original path. The #198 Ballas Outer 40 will become part of the #58 Clayton Ballas.

### **59 Shaw**

Weekday service will extend to the Webster Groves area via Brentwood Boulevard, Kirkham Road and Elm Avenue ending at the Rock Hill Loop on a 30-minute frequency up to 6:30 pm.

Saturday service will be extended to the Webster Groves area via Brentwood Boulevard, Kirkham Road and Elm Avenue ending at the Rock Hill Loop on a 30-minute frequency until 6 pm.

Sunday service will operate on the current routing – Brentwood/I-64 MetroLink Station to downtown St. Louis - between 4:00 am and 7:40 pm on a 60-minute frequency all day.

### **61 Chambers Road**

Additional peak hour trips will be added, with weekday morning service operating every 20 minutes, daytime service operating on a 40-minute frequency and a 60-minute frequency during evening service. Saturday service will change from operating every 60 minutes to every 40 minutes, from 5:00 a.m. to 6:30 p.m. These changes are proposed because of heavy passenger loads and frequent standees.

### **70 Grand**

Weekday service will change from operating every 15 minutes to every 12 minutes from 5:30 a.m. to 5:30 p.m. Service will extend to Broadway and Taylor until 9:30 p.m. These changes are proposed because of heavy passenger loads. Weekdays between the hours of 5:30 a.m. and 5:30 p.m. every other trip will serve Meramec ending at Jefferson and Chippewa.

### **74 Florissant**

Service will be restored on both the Waterford and New Halls Ferry branches of the 74 Florissant route. The Waterford branch will leave the Florissant Valley Community College, proceed via West Florissant Avenue, Dunn Road, Waterford Dr, North Waterford Drive, Lindbergh, Patterson, Greenway Chase, and New Halls Ferry ending at the Flower Valley Shopping Center. The New Halls Ferry branch will leave Florissant Valley Community College via West Florissant Avenue, to New Halls Ferry also ending at Flower Valley Shopping Center, with select trips serving Delmar Gardens North.

Weekend service will extend on the Waterford Branch only, with service operating every 80 minutes from 6:00 a.m. to 9:30 p.m.

### **90 Hampton**

Additional peak hour service (15-minute frequency) will be provided between the Riverview Transit Center and Forest Park MetroLink Station with service extended to the Catalan Loop via Germania from 6:00 am to 6:30 pm on a 30-minute frequency on weekdays and Saturdays.

### **91 Olive**

Service will extend to Chesterfield Mall, with all westbound trips serving the Corporate Square area and JCC until 6:30 p.m. Weekday peak-period service would be increased from 30 minutes to 20 minutes.

Saturday service will have selected trips extended to Chesterfield Mall.

Sunday service will have selected trips extended to Chesterfield Mall.

### **94 Page**

Weekday peak hour service to the Government Record Center will be provided every 15-minutes. Selected peak-hour trips will extend to the Schuetz and Baur area.

Saturday bus service will be restored to the Schuetz and Baur area, and change from operating every 30-minutes to a 20-minute frequency.

Sunday bus service will be returned to the service level prior to March 30, 2009. The last late eastbound trip will be extended to the Civic Center MetroBus Center, while the last westbound trip will be extended to Page and Warson.

### **97 Delmar**

Service will extend to Clayton Transit Center.

### **98 Clayton - Chesterfield**

This route will provide service between the North Hanley MetroLink Station, Westport Plaza, St. John's Hospital, Ballas MetroBus Center, St. Luke's Hospital, Delmar Gardens West and Cedars at JCA. Service will operate seven days a week.

## **II. BUS ROUTES RESTORED WITH LIMITED SERVICE**

### **66 Clayton - Airport**

Peak hour service will be restored between the Clayton MetroBus Center and Village Square Shopping Center via its original path. The route will operate on a 60 minute frequency, with a total of six morning trips and six evening trips.

### **40X I-55 Mehlville Express**

Express bus service will be restored between the MoDOT Richardson Road Park-Ride Lot and downtown St. Louis. Morning service will operate from the MoDOT Richardson Road Park-Ride lot, to Meramec Bottom Road, the South County Education Center Park-Ride Lot, Lemay Ferry, I-255/270, I-55, the MoDOT Reavis Barracks Park-Ride Lot, north on I-55 to Truman Parkway, Chouteau, 14th Street, Market, 9th Street, Washington Avenue, and the Convention Center MetroLink Station. Evening service will follow the reverse of morning service. The route will operate on a 30-minute frequency, with a total of five morning trips and five evening trips per weekday.

### **58X Twin Oaks Express**

Express bus service will be restored between the Ballas MetroBus Center and downtown St. Louis. Morning service will operate on Clayton Road, to Clarkson, Manchester, Big Bend, the Ohlendorf Park-Ride Lot, Elm Street, east on I-44 to downtown St. Louis via Grand MetroLink Station, Olive, Compton, Spruce, Ewing, Market Street, 14th & Spruce, Tucker, Market, 8th Street and Washington Ave. before ending at the Convention Center MetroLink Station. Evening service will follow the reverse of morning service. The route will operate on a 30-minute frequency, with a total of five morning trips and six evening trips per weekday.

### **174X New Halls Ferry Express**

Express bus service will be restored to same routing prior to March 30, 2009. Evening service will follow the reverse of morning service. The route will operate on a 30-minute frequency with a total of five morning trips and five evening trips.

### **194 Page Limited**

Service will be restored between the Wellston MetroLink Station and Ameling & Bennington. Morning service will operate from the Wellston MetroLink Station along Page Avenue to Bennington, McKelvey and Ameling. Evening service will follow the reverse of the morning service. The route will operate on a 30-minute frequency with a total of four morning trips and four evening trips.

### **198 Ballas Outer 40**

See route 58 Clayton Ballas.

### **210 Fenton Gravois Bluffs\***

This route will provide service between the Shrewsbury MetroLink Station, Gravois Bluffs area, and Maritz before returning to the Shrewsbury MetroLink Station. Morning service will operate from the Shrewsbury MetroLink Station over Murdoch Avenue, to I-44, I-270, south on Gravois to Hwy 141 serving Gravois Bluffs Shopping Center, north on Hwy 141 serving Sanford Brown College, St. Clare Hospital, Bowles Avenue, South Highway Drive, crossing over I-44 to Maritz, to the MoDOT Hwy 141 Park-Ride Lot, and returning eastbound on I-44 to the Shrewsbury MetroLink Station. Evening service will follow the reverse of morning service. Peak-hour weekday service will operate every 30 minutes, with midday and evening service operating every 80 minutes. Weekend service will operate approximately every 90 minutes, with the same routing as weekday service.

### **240X Bissell Hills Express**

Express bus service will be restored to same routing prior to March 30, 2009. Seven a.m. and p.m. trips provided.

### **258 Clayton-Chesterfield**

The 258 Clayton-Chesterfield will provide service to areas previously served Clayton Transit Center, Ballas Transit Center, and Chesterfield Mall ending in Chesterfield Valley.

### **410X Eureka Express**

Express bus service will be restored between the MoDOT Gray Summit Park-Ride Lot off I-44 to downtown St. Louis. Morning service will operate from the MoDOT Gray Summit Park-Ride Lot, via I-44 to the Highway 66 Park-Ride Lot, to the MoDOT Park-Ride Lot located on Hwy 109 in Eureka, the MoDOT Park-Ride Lot and Hwy 141, continuing east on I-44 to Grand Avenue, Grand MetroLink Station, Olive, Compton, Spruce (Sigma Aldrich), Ewing, Market Street, 14th & Spruce, Tucker, Market, 8th Street and Washington Ave. before ending at the Convention Center MetroLink Station. Evening service will follow the reverse of morning service. The route will operate on a 30-minute frequency with a total of five morning trips and five evening trips.

## **III. NEW BUS SERVICE**

### **8 Bates Macklind**

The initial service restoration plan did not include service in some neighborhoods in south St. Louis City, and along arterials including Morganford and Macklind. Residents of the affected neighborhoods faced excessive walking distances to existing routes. Metro received several comments during the public engagement period from residents of this neighborhood requesting service. This proposed route covers portions of routes previously served by the #8 Bates and #92 Macklind.

This route will provide service between the Catalan Loop and Central West End MetroLink Station. From the Catalan Loop north on Broadway, west on Loughborough, north on Grand, west on Bates, south on Morganford, west on Loughborough, north on Macklind, east on Marquette, north on Macklind, east on Arsenal, north on Macklind, east on Shaw, north on Tower Grove, west on Chouteau, north on Taylor into the Central West End Station. Service will be provided hourly, seven days a week between the hours of 5:00 a.m. and 11:00 p.m.

### **17 Oakville Laclede Station**

The initial plan did not include any service for parts of south St. Louis County including Affton and Oakville. Metro received several comments during the public engagement period from residents of these communities requesting service.

This route will provide service between Oakville and the Shrewsbury MetroLink Station. From Baumgartner, north on Telegraph, east to Sylvan Springs Park, west on Sheridan into Sappington Barracks, northwest on Barracks View into Lindbergh, southwest on Lemay Ferry, into South County Mall, northeast on Lemay Ferry, north on Lindbergh, northeast on Union, northwest on Reavis Barracks, left into Reavis Barracks Park Ride Lot, northwest on Reavis Barracks, west on Reavis, north on Tesson Ferry into Rock Hill, north on Laclede Station Rd., east on Murdoch into Murdoch cut off, east on Lansdowne, into Shrewsbury MetroLink Station. Service will be provided hourly, Monday to Saturday 5:05 a.m. to 7:05 p.m.

### **27 North County Shuttle**

Since March 30 far northeast St. Louis County has been without transit service. Metro has received numerous comments from residents and employees of this area, as well as reports from Metro Transit Service Managers of customers walking several miles to access the remaining service.

This route will provide service between Riverview Transit Center and Flower Valley Shopping Center. From Riverview Transit Center, west on Riverview, north on Bellefontaine, west on Jennings Station Road, north on Lewis and Clark, selected trips via Missouri Veterans Home, west on Berwyn, north on Monarch, west on Hudson, north on Vorhof, west on Ainsworth, north on Landseer, west on Pershall Rd., north on Old Halls Ferry, east on Dunn Rd, north on Landseer, west on Redman Rd., north on Parker Rd., north on Lusher or Beham, north on Lewis and Clark, west on Lindbergh, into Jamestown Mall, ending at Flower Valley Shopping Center. Service will be provided hourly, seven days a week between the hours of 5:00 a.m. and 11:00 p.m.

### **98 Chesterfield Hanley\***

This new route is proposed to provide express bus service between the North Hanley MetroLink Station, Westport Plaza, Ballas Transit Center, and St. Luke's Hospital. It will operate from the North Hanley MetroLink Station via I-70 and I-270, serving Westport Plaza, St. John's Hospital, and Ballas Transit Center then via I-64/Hwy 40 to St. Luke's Hospital before returning to the Ballas Transit Center. Service will be added seven days a

week to operate hourly between the hours of 4:30 a.m. and 11:00 p.m., thirty minute weekday rush hour service provided.

**75 Florissant Clayton\***

This new route will provide service from North County connecting to the North Hanley MetroLink Station and Clayton MetroLink Station seven days a week. Service will start at Flower Valley Shopping Center, New Halls Ferry, Parker Road, Waterford, Dunn Road, I-270, I-170, I-70, Hanley MetroLink Station, I-70, I-170 to Clayton MetroLink Station. Weekday service provided 4 A.M. to 11:30P.M., rush hour service every 30 minutes non rush hour every 45 minutes.

Saturday service provided 4 A.M. to 11:30P.M., service every 45 minutes.

Sunday service provided 4 A.M. to 11:30P.M., service every 90 minutes.

**99 Downtown Circulator\***

The proposal is for a circulator route serving downtown St. Louis operating from the Civic Center Transit Center (14<sup>th</sup> and Spruce), serving Tucker, Washington Avenue to the Convention Center MetroLink Station (Washington & 6<sup>th</sup> Street, Broadway, Spruce Street, 4<sup>th</sup> Street, west on Washington Avenue, south on 14<sup>th</sup> Street, returning to the Civic Center Transit Center). It will operate during the weekday on a 10-minute frequency during the daytime, and 20-minute during the evening. Hours of operation will be from 5:05 am to 12:16 pm, with a total of 182 daily trips during weekdays.

It will provide Saturday service on a 20-minute frequency all day between 5:10 am to 11:58 pm with a total of 104 trips.

No Sunday service is proposed for this route.